

Case Study 1 – IT

Client Profile:

- **Industry/Company:** Sydney based Product company
- **Technology Needs:** PHP, Laravel, Symfony, CodeIgniter, Zend Framework, Yii, CakePHP, React.js, Vue.js, Angular.js, MySQL, PostgreSQL, MongoDB, GitHub, RESTful APIs, SOAP, Jenkins, Docker, Kubernetes, AWS (EC2, RDS, S3, Lambda)
- **Vision:** Rapidly scale technical capabilities with a dedicated offshore team

Problem Statement:

- **Enhancement & Support of their existing platform**
- Ensuring immediate operational readiness by assembling a dedicated technical team of 18 resources within 5 months through staff augmentation.

Proposed Solution:

- **Dedicated Offshore Team:** Established the specialized team for ongoing enhancement and support.
- **Agile Development Process:** Implement an agile methodology to ensure iterative enhancements and rapid deployment.
- **Comprehensive Support Framework:** Provide **16/5 support** to handle platform issues and ensure high availability.

Case Study 1 – IT

- Ensure continuous improvement and faster time-to-market for new features and updates.

Benefits

- Team Size: **18 specialized professionals onboarded within 5 months.**
- Operational Cost Reduction: **30% savings achieved.**
- Project Delivery Timelines: 40% improvement.
- Uptime: Maintained at **99%.**
- Client Satisfaction Rate: **95% achieved.**

Case Study 2 – IT

Client Profile:

- **Industry/Company:** UK based IT company
- **Technology Needs:** PHP, Laravel, Symfony, CodeIgniter, Zend Framework, Yii, CakePHP, React.js, Vue.js, Angular.js, MySQL, PostgreSQL, MongoDB, GitHub, RESTful APIs, SOAP, Jenkins, Docker, Kubernetes, AWS (EC2, RDS, S3, Lambda)
- **Vision:** To scale up technical capabilities rapidly with a dedicated offshore team to support and enhance their IT services and products.

Problem Statement:

- **Enhancement and support of their existing IT platform and services.**
- Need 14 resources in IT under staff augmentation with overlapping time zone.

Proposed Solution:

- **Dedicated Offshore Team:** Formed a specialized team for continuous enhancement and support.
- **Agile Development Process:** Adopted agile methodology to facilitate iterative improvements and rapid deployment.
- **Comprehensive Support Framework:** Offered 16/5 support to address platform issues and ensure high availability.

3

Case Study 2 – IT

- **Continuous Improvement:** Focused on ongoing improvement and faster delivery of new features and updates.

Benefits

- **Team Size:** Successfully onboarded **14** specialized professionals within **5 months**.
- **Operational Cost Reduction:** Achieved a **32%** reduction in operational costs.
- **Project Delivery Timelines:** Improved project delivery timelines by **42%**.
- **Uptime:** Maintained an impressive uptime of **99.3%**.
- **Client Satisfaction Rate:** Achieved a high client satisfaction rate of **97%**.